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## Quality Assurance and health efficiency

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### Abstract

**Objective:** To understand the literature of guarantee and efficiency in the provision of health services.

**Method:** Systematic review of the literature based on two descriptors validated by DeCS (Quality of Healthcare, Organizational Efficiency) in the SciELO and PubMed database resulting in five articles based on the present study.

**Results:** The use of computer systems and protocols for healthcare demonstrated a higher quality and efficiency, the provision of healthcare by a multidisciplinary team resulted in a higher quality of service, despite the slow process as well as the provision of healthcare professionals with more years of experience demonstrated greater efficiency.

**Conclusions:** The quality and efficiency of healthcare are achieved by a multidisciplinary team or professionals with more experience and computer systems that support clinical decision making.

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